



Vanner, Inc
4282 Reynolds Drive
Hilliard, OH 43026
T: 1.800.227.6937
vanner.com

Required Information to obtain a Return Goods Authorization (RGA)

- Model Number of Vanner unit:
- Serial Number (DOM-S/N) of Vanner unit:

• In service date:

End user:

• Out of service date:

Original
Installer of
Product

• Contact name:

Email:

• Contact phone number:

Ext:

• Location (shipping address):

Name:

ATTN:

Address:

City & State:

Zip

Billing address (if different):

Name:

ATTN:

Address

City & State

Zip

Make, Model, VIN and company vehicle number of vehicle (if applicable):

- Customer Claim/Reference number:
- Reason for return:

• Contact me by:

Phone

Email

Fields in **RED** are required. Please include all the above information when requesting a Return Authorization.
Please contact Vanner's Service and Technical Support Center (STS Center) at service@vanner.com 1-800-ACPOWER (227-6937)